

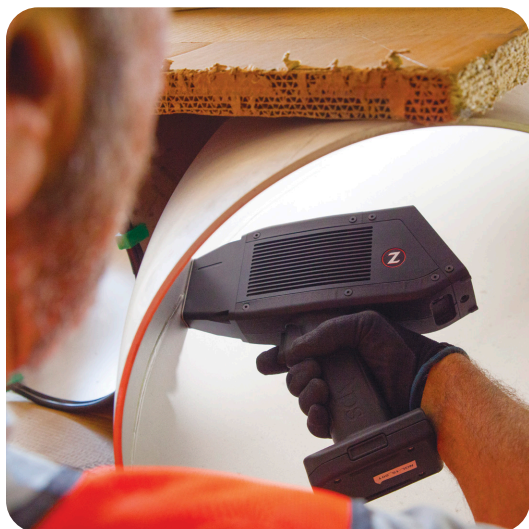
SERVICE & CALIBRATION

Our customers demand high performance, fast analytics, and service to match!



SciAps

SciAps is proud to offer Service and Calibration Programs to maintain the reliability of your SciAps portable analyzer.



The staff at SciAps has been designing, selling and servicing field-worthy handheld elemental analyzers for more than 20 years. We know the stats, the actual costs, and the value of customer loyalty. Whether you need a yearly program to meet company procedures or have a unique project requirement, we provide the correct program at a fair price.

Key Benefits:

- Simplified RMA process with repair and return prioritization at no additional cost.
- Multi-point inspection of analyzer and thorough quality check of all calibrations.
- Software and firmware updates, even updates that require a full re-calibration, so you never have to think about running an update.
- Higher frequency status updates with a dedicated support line.

With SciAps, save money on annual calibration costs, parts, labor, shipping and more.

ANNUAL CALIBRATION PROGRAM

\$3,000 or \$2795 if purchased with analyzer

Includes annual calibration services with calibration certificate, backup of test results and database, analyzer hardware inspection and stability testing, audit of any necessary hardware revision upgrades, and software updates. This package includes recalibration of up to two analytical apps (\$500 for each additional app). Does not include service parts or labor, but users receive 10% discount on service part cost for repair of analyzer.

12-MONTH LIMITED WARRANTY EXTENSION

12% of list price

or 10% if purchased with analyzer

Includes one X-ray source or laser replacement in a 12-month period. Extends manufacturer's warranty, from one year to two years. Misuse or mishandling is not covered under any warranty program.

Or combine it!

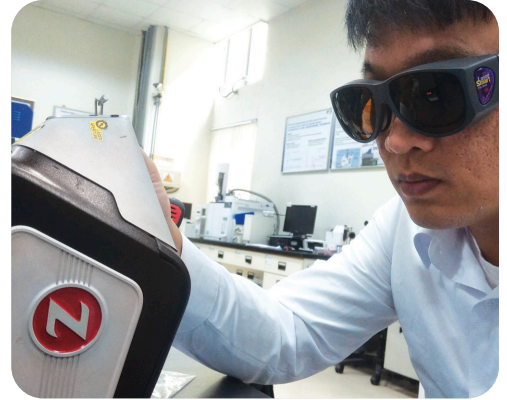
ANNUAL SERVICE PROGRAM

12% of analyzer cost + \$2500 • Reduced cost of 10% + \$2295 if purchased at analyzer sale

Combines the 12-month Limited Warranty Extension with the Annual Calibration Program. Includes recalibration of up to two analytical apps (\$425.00 per additional app). All terms and conditions apply.

SciAps, Inc. is a leading manufacturer of handheld XRF and LIBS analyzers, able to measure virtually every element, in almost any material. Our breakthrough instruments have been expanding applications for portable, in-field measurements of elements, minerals and compounds in every major industry around the world.

What our Multipoint Inspection means for you.



SciAps Z (LIBS)

- Backup of instrument, including database and test results.
- Laser tests to verify the current function of the laser, including power output, stability, etc.
- Spectrometer tests to ensure there is no significant intensity loss or wavelength drift with the spectrometers.
- Analyzer inspection for trigger function, camera function, solenoid function, XYZ stage function, and parts updates to achieve current engineering specifications.
- Argon plumbing and regulator tests to identify any leaks that could affect argon usage.
- Firmware version verification and updates to all electronic PCBs.
- SciAps software version updates.
- Calibration review.



SciAps X (XRF)

- Backup of instrument, including database and test results.
- Incoming stability test to verify tube, DPP, and detector function.
- Inspection of all mechanical assemblies.
- Analyzer inspection for trigger function, camera function, and parts updates to achieve current engineering specifications.
- Firmware version verification and updates to all electronic PCBs.
- SciAps software version updates.
- Calibration review.

SciAps Analyzers: SciAps flagship LIBS (laser) analyzers offers rapid, accurate results on a variety of alloy materials, including the first handheld analyzer to measure carbon content in steels and stainless. SciAps has set a new performance standard with their latest series of XRF (X-ray) analyzers, the smallest, lightest weight and fastest XRF analyzers ever made.

Why so much less?

Service is a customer loyalty program, not a profit center.



About SciAps

Headquartered near Boston, Mass., the SciAps sales, marketing, product development, service and manufacturing teams are all leading experts in developing and supporting handheld analyzers. Global customers include manufacturers, pipeline engineers, safety and security specialists, researchers, the academic community, scrap recyclers, and the mining industry — all demanding high performance, fast analytics, and service to match!

Would you drive your car for years without any preventative maintenance or service?

Neither would we.



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ANALYZE YOUR WORLD

SciAps